



अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर, छत्तीसगढ़
All India Institute of Medical Sciences, Raipur (Chhattisgarh)

खंडन

यह निविदा अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर (छ.ग.) के लिये बोलीदाताओं/फर्म/एजेंसी इत्यादी से प्रस्ताव नहीं बल्कि प्रस्ताव प्राप्त करने का निमंत्रण है संविदात्मक दायित्व तब तक नहीं होगा जब तक औपचारिक अनुबंध पर हस्ताक्षर नहीं किया जाता और चयनित बोलीदाताओं/फर्म/एजेंसी इत्यादी के साथ एम्स रायपुर के विधिवत अधिकृत अधिकारियों के द्वारा निष्पादित किया गया हो।

DISCLAIMER

This tender is not an offer by the All India Institute of Medical Sciences, Raipur, but an invitation to receive offer from bidders/firm/agency etc. No contractual obligation whatsoever shall arise from this tender process unless and until as formal contract is signed and executed by duly authorized officers of AIIMS, Raipur with the selected bidder/firm/agency.

Tatibandh, G.E. Road, Raipur -492099 (CG),
Tele: 0771- 2577279, 07712971307
Website: www.aiimsraipur.edu.in/www.eprocure.gov.in
Email: store@aiimsraipur.edu.in



अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर के एम.आर.डी. हेतु
“Digitization of Medical Records”
की वार्षिक दर-अनुबंध हेतु द्वितीय निविदा आमंत्रण सूचना।

**Annual Rate Contract of “Digitization of Medical Records” For
Department of MRD At All India Institute of Medical Sciences,
Raipur**

CRITICAL DATE SHEET

| | |
|---|------------------------------------|
| NIT No. | AIIMS/R/CS/MRD/DIGITIZATION/E-8072 |
| Published Date | 22-05-2024, 06:00 PM |
| Bid Document Download / Sale Start Date | 22-05-2024, 06:00 PM |
| Pre bid meeting | 29-05-2024, 03:30 PM |
| Bid Submission Start Date | 08-06-2024, 10:00 AM |
| Bid Submission End Date | 13-06-2024, 03:00 PM |
| Bid Opening Date | 14-06-2024, 03:30 PM |

**Tatibandh, G.E. Road, Raipur -492099 (CG),
Tele: 0771- 2577279, 07712971307
Website: www.aiimsraipur.edu.in/www.eprocure.gov.in**

Subject:- Tender for Digitization of Medical Records” For Department of MRD At All India Institute of Medical Sciences, Raipur

1. Online bids are invited on behalf of the Director, AIIMS, Raipur two bid systems (Technical & Financial) for “Annual Rate Contract of **“Digitization of Medical Records”** for MRD Department. Manual bids shall not be accepted.
2. Tender document may be downloaded from AIIMS web site www.aiimsraipur.edu.in(for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET as under.
3. Bid shall be submitted online at CPPP website: <https://eprocure.gov.in/eprocure/app>.
4. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
5. Tenderer who has downloaded the tender from the AIIMS web site www.aiimsraipur.edu.in and Central Public Procurement Portal (CPPP) [eprocurementwebsitehttps://eprocure.gov.in/eprocure/app](https://eprocure.gov.in/eprocure/app) shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tempered/modified in any manner, tender shall be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with AIIMS Raipur.

The Technical bid should include the detailed specifications of main work and its accessories. All items/works should be numbered as indicated in the Annexure-I(Any deviation should be clearly mentioned and supporting document should be submitted).
6. Manual bid shall not be accepted in any circumstance.
7. The complete bidding process in online bidding, Bidder should be possession of valid Digital Signature Certificate (DSC) for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above.
8. Tenderers are advised to follow the instructions provided in the ‘Instructions to the Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e Procurement at <https://eprocure.gov.in/eprocure/app>’.
9. Quotations should be valid for 180 days from the tender due date i.e. tender opening date. The bidder should clearly indicate the period of delivery, CMC & warranty terms etc. whichever is applicable.
10. Relevant literature pertaining to the items/works quoted with full specifications should be uploaded, where ever applicable.

11. Manufacture/OEM/Dealer/Distributor must provide evidence of having supplied same item in government hospital/organization or reputed private hospital/organizations in India. Copy of supply order to be submitted with technical Bid.
12. Manufacture/OEM should be registered and should have average annual turnover at least ₹28,00,000/- in the last three financial years. Copies of authenticated balance sheet & Profit & loss A/c/Income Expenditure for the past three financial years should be uploaded. In case of Dealer/Distributor/Supplier haven't minimum annual turnover they should submitted Manufacture/OEM authenticated balance sheet & Profit & loss A/c/Income Expenditure for last three financial years. Dealer/Distributor/Supplier also submitted their authenticated balance sheet & Profit & loss A/c/Income Expenditure for the past three financial years
13. The tender document must be accompanied by copy of PAN, Certificate of firm/company registration, GST registration.
14. The GST registration details may please be furnished.
15. The quantity shown against each items/work is approximate and may vary as per demand of the Institute at the time of placement of order.
16. The bidder must be able to provide the product/items/works within specified time period as prescribed in the Work Order, failing which the EMD will be forfeited. Furthermore on completion of the stipulated time period, Work Order will be cancelled and award will be given to another qualified bidder with the negotiated terms & conditions as per Institutes norms.
17. In the event of any dispute or difference(s) between the vendee (AIIMS Raipur) and the vendor(s) arising out of non-supply of material or supplies not found according to the specifications or any other cause what so ever relating to the supply or purchase order before or after the supply has been executed, shall be referred to the Director/AIIMS/Raipur who may decide the matter himself or may appoint arbitrator(s) under the arbitration and conciliation Act 1996. The decision of the arbitrator shall be final and binding on both the parties.
18. The place of arbitration and the language to be used in arbitral proceedings shall be decided by the arbitrator.
19. All disputes shall be subject to Raipur Jurisdiction only.
20. AIIMS Raipur reserves the rights to accept/reject any bid in full or in part or accept any bid other than the lowest bid without assigning any reason thereof. Any bid containing incorrect and incomplete information shall be liable for rejection.
21. The Tender/Bid will be opened on Store office at AIIMS Raipur Premises.
 - i) Only those financial bids will be opened whose technical bids are found suitable by the expert committee appointed for the concerned instrument/equipment.
 - ii) No separate information shall be given to individual bidders. In incomparable situation, the committee may negotiate price with the technically and financially qualified bidder before awarding the bid.

- 22.** Copies of original documents defining the constitution or legal status, place of registration and principal place of business of the company or firm or partnership, etc.
- 23.** Award of Contract
The Purchaser will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has bid the lowest evaluated quotation price.
- i) Notwithstanding the above, the Purchaser reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.
- ii) The bidder whose bid is accepted will be notified of the award of contract by the Purchaser prior to expiration of the bid validity period. The terms of the accepted bid shall be incorporated in the purchase order.
- 24.** Normal comprehensive warranty/guarantee and CMC (if applicable) shall be applicable to the supplied goods.
- 25.** Rates should be quoted inclusive of packing, forwarding, postage and transportation charges etc.
- 26.** The competent authority reserves all rights to reject the goods if the same are not found in accordance with the required description / specifications/quality.
- 27.** Earnest Money:

| Sr.No | Name of Item | Qty. | EMD Amount |
|-------|---------------------------------|------|--------------|
| 1. | Digitization of Medical Records | 1 | Rs 71,280.00 |

The declaration of EMD exemption is attached on **Annexure II**. It must be uploaded on the letterhead of the tenderer.

- 28.** Price Preference Policy and Exemption for submission of various eligibility Criteria documents to the BIDDER Registered under Make in India Initiative:- The Bidder Companies, those have registered under Make in India initiative and producing their products under "Make in India Policy of Government of India " shall be given Price Preference as per Govt. of India applicable Rules and Guidelines on submission of relevant certificate (i.e. Make In India Certification) for availing the Price Preference and Exemption for submission of exempted documents against this bid along with their Pre-Qualification Bid Documents. If the no bidder will upload/submit the requested "Make in India" Certificate along with their Bid, it will be treated as open tender bid and no preference shall be given to such BIDDER on producing "Make in India" Certification in later bid stage.
- It is expected that, all the participating BIDDER companies have understanding and prior knowledge about the "Make in India" Initiative and Price Preference Policy of Govt. of India. However, it is once again emphasized that before participating this e-tender please carefully read the "Make in India" Initiative and directives of Govt. of

India, since in case if any “Make in India” Registered Company will participate against this e-tender, the Price preference as per the same will be given to such participating Bidder company for ensuring necessary compliances of “Make in India” Policy of the Govt. of India.

- The bidders are required to submit the following annexure in compliance of public procurement (Preference to Make in India) order, 2017:
29. If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product. In a tender, either the Indian Agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
 30. In case the tenderer is not doing business in India, it is duly represented by an agent stationed in India fully equipped and able to carry out the required contractual functions and duties of the supplier including after sale service, maintenance & repair etc. of the goods in question, stocking of spare parts and fast moving components and other obligations, if any, specified in the conditions of contract and/or technical specifications.
 31. All goods and services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.
The word “origin” incorporated in this clause means the place from where the goods are mined, cultivated, grown, manufactured, produced or processed or from where the services are arranged. The country of origin may be specified in the Price Schedule.
 32. If there is more than one schedule in the “Schedule of Requirements”, the bidder has the option to submit its bid for any one or more schedules. However, while quoting for a schedule, the bidder shall quote for the complete requirement of goods and services as specified in that particular schedule.
 33. Other terms and condition applicable as per manual for procurement of goods 2017&GFR-2017 etc.

**Stores Officer,
AIIMS, Raipur**

1. Pre-Qualification Criteria:

Bidder should be the manufacturer/authorized dealer/Distributor/Trader/ **Supplier of goods. Letter of Authorization from Manufacturer of the goods** and specific to the tender should be uploaded in the prescribed place.

2. Performance Security Deposit:

- a) The successful bidder shall have to submit a Performance Security Deposit (PSD) within 30 days from the date of issue of Letter of Award (LOA). Extension of time for submission of PSD beyond 30 days and up to 45 days from the date of issue of LOA may be given by the competent authority to sign the contract agreement however a penal interest of 15% per annum shall be charged for the delay beyond 30 days. i.e. 22nd day after the date of issue of LOA. In case the contractor fails to submit the requisite PSD even after 45 days from the date of issue of LOA the contract shall be terminated duly forfeiting the other dues, if any payable against the contract . The failed contractor shall be debarred from participating in re-tender (if any) for that item. The Performance security shall be denominated in Indian Rupees.
- b) Successful supplier/firm should submit Performance Security Deposit in favour of “AIIMS, Raipur” to be received in the Store Office, Ground floor, Medical College Building, Tatibandh, Raipur (C.G) Pin-492099 before the date of commencement of supply or 30 days from the date of acceptance of the LOA, whichever is earlier. The Performance Security Deposit shall be furnished in the form of FDR/DD/Bank Guarantee or performance guarantee bond as per proforma given in the tender documents, for an amount covering 5% of the contract value.
- c) The Performance Security Deposit should be established in favour of “AIIMS Raipur” through any Schedule Bank with a clause to enforce the same on their local branch at Raipur.
- d) Validity of the Performance Security Deposit shall be for a period of 60 days beyond entire warranty.

3. Error, Delays and Deductions:

- a. In case of any delay in supplying the desired output in digitization & archiving and software development, on the part of the vendor, the following deductions shall be applicable:
 - Penalty @ 2.5% per month delay shall be charged.
 - In case of delay beyond 4 months no payment shall be made.
- b. Delay in providing documents to the vendor by the concerned department shall not

be considered in the calculation of delay. In case of non-availability of pages to be scanned, the firm has to inform the nodal officer in writing.

- c. Any variation in mis-match/linking of documents with the desired data while scanning of documents (OR) wrong retrieval of records/ images (OR) non-retrieval of records/images shall be treated as errors and shall be the responsibility of the vendor. In case of such errors,

| % of error in pages | Deduction of Amount |
|-------------------------------|---------------------|
| Upto 0.5% | Nil |
| Greater than 0.5% and upto 1% | 5% |
| Greater than 1.0% and upto 2% | 10% |
| Greater than 2.0% and upto 5% | 20% |
| Greater than 5.0% | No payment |

4. **Right of Acceptance:** AIIMS, Raipur reserves the right to accept or reject any or all tenders/quotations without assigning any reason there of and also does not bind itself to accept the lowest quotation or any tender. AIIMS, Raipur also reserves the rights to accept all the equipment/instruments in the given tender or only part of it in any given schedule without assigning any reason.
5. **Validity of the bids:** The bids shall be valid for a period of 180 days from the date of opening of the tender. This has to be so specified by the tenderer in the commercial bid which may be extended, if required.
6. **Risk Purchase & Recovery of sums due:**
- Failure or delay in work/supply of any or all items/works as per Requisition / Purchase Order, Specification or Brand prescribed in the tender, shall be treated as 'non compliance' or 'breach of contract' and the order in part of full be arranged from alternative source(s) at the discretion of the hospital authority and the difference in price has to be recovered from the tenderer as mentioned elsewhere.
 - The amount will be recovered from any of his subsequent / pending bills or security Deposit.
 - In case the sum of the above is insufficient to cover the full amount recoverable, the contractor shall pay to the purchaser, on demand the remaining balance due.
7. **Communication of Acceptance:** AIIMS, Raipur reserves all right to reject any tender including of those tenderers who fails to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific tender. The decision of this Institute in this regard will be final and binding.
8. **Insolvency etc.:** In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up,

whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified AIIMS, Raipur shall have the power to terminate the contract without any prior notice.

- 9. Force Majeure:** If, at any time during the subsistence of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, act of public enemy, civil commotion, sabotage, fire, floods, exception, epidemics, quarantine restriction, strikers lockout or act of God (hereinafter referred to as events) provided notice of happening of any such eventuality is given by party to other within 21 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance and deliveries have been so resumed or not shall be final and conclusive.

Further, that if the performance in whole or in part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, AIIMS, Raipur party may, at least option to terminate the contract.

- 10. Breach of Terms and Conditions:** In case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to cancel the contract without assigning any reasons thereof and nothing will be payable by AIIMS, Raipur. In that event the security deposit shall also stand forfeited.
- 11. Subletting of contract:** The firm shall not assign or sublet the contract or any part of it to any other person or party without having first obtained permission in writing of AIIMS, Raipur, which will be at liberty to refuse if thinks fit. The tender is not transferable.
- 12. Right to call upon information regarding status of contract:** The AIIMS, Raipur will have the right to call upon information regarding status of contract at any point of time.

13. Terms of payment:

The payment will be made after satisfactory completion of work only on monthly basis. No payment shall be made for the documents not scanned, indexed, merged or uploaded, retrieved up to the satisfaction of MRD. The vendor has to produce a certificate duly signed on this and the Incharge MRD AIIMS, RAIPUR shall certify the quantity and quality of the work. However, no payment shall be made for system study, analysis and designing.

14. Goods and Services Tax:

1. GST rates applicable on your quoted items/work may please be confirmed.
2. Please confirm if there any change (Upward/Reduction) in your Basic Price structure. And you are also requested to pass the Input Credit as per the following Anti Profiteering Clause of GST. "Upon Implementation of GST. Any reduction in the rate of tax on supply of goods or service or the benefit of input tax credit shall be passed on to AIIMS Raipur by way of commensurate reduction in the prices"

15. Fall Clause:

1. Prices charged for supplies under Rate Contract by the supplier should in no event exceed the lowest prices at which he bids to sell or sells the stores of identical description to any other State Government/DGS&D/Public Undertaking during the period of the contract.

2. If at any time during the period of contract, the prices of tendered items/works is reduced or brought down by any law or Act of the Central or State government, the supplier shall be bound to inform Purchasing Authority immediately about such reduction in the contracted prices, in case the supplier fails to notify or fails to agree for such reduction of rates, the Purchasing authority will revise the rates on lower side. If there is a price increase for any product after quoting the rates, the bidder will have to supply the items/work as per quoted rates. This office will not accept any higher rates afterwards.
3. If at any time during the period of contract, the supplier quotes the sale price of such goods to any other State Govt./DGS&D and Public Undertakings at a price lower than the price chargeable under the rate contract he shall forthwith notify such reduction to Purchasing Authority and the prices payable under the rate contract for the equipment's supplied from the date of coming into force of such price stands correspondingly reduced as per above stipulation.

Any deviation in the material and the specifications from the accepted terms may liable to be rejected and the suppliers need to supply all the goods in the specified form to the satisfaction/ specifications specified in the Purchase order and demonstrate at their own cost.

16. Arbitration:

If any difference arises concerning this agreement, its interpretation on payment to be made there under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to the Director, AIIMS Raipur to settle the dispute by Sole Arbitrator. Sole arbitrator will be appointed by the Director, AIIMS Raipur. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1996 and the rule framed there under and in force shall be applicable to such proceedings.

17. Legal Jurisdiction:

The agreement shall be deemed to have been concluded in Raipur, Chhattisgarh and all obligations hereunder shall be deemed to be located at Raipur, Chhattisgarh and Court within Raipur, Chhattisgarh will have Jurisdiction to the exclusion of other courts.

18. Rate wise comparison of the quotes will be made and L1* for each item will be determined accordingly. In this context, final decision of the committee will be binding to all and no claim in this regard can be entertained. The quantity indicated is tentative and may vary, and any decision in this regard by Director AIIMS Raipur shall be final.

20. Quantity:

This is rate contract: hence quantity shown in the tender documents is tentative. It may varied (Increase/Decrease) as per demand of the institute at the time of placing order.

21. Option Clause:

Under this clause, the purchaser retains the right to place order for an additional quantity up to a 25-30% of the originally contracted quantity at the same rate and term of the contract, during the currency of the contract.

The period of rate contract is for 1 year which will extended for another years with mutual concerns.

L1* = L1 firm will be decided on the basis of total price of item FOR at AIIMS Raipur (Including all taxes & duty)

**Stores Officer,
AIIMS Raipur**

Technical Bid

The following documents are required to upload by the Bidder along with Technical Bid as per the tender document:

- a) Declaration for EMD (**Annexure II**) on letter head must be uploaded.
- b) Copy of PAN Card **should be uploaded (Bidder)**.
- c) Firm/Company registration certificate should be uploaded (**Bidder**).
- d) The GST registration details may be furnished (**Bidder**).
- e) Income Tax Return of last three years should be uploaded (**Bidder**).
- f) Signed and scanned copy of Work Order (without hidden price) of the same work issued by Institution/Organization after a minimum period of six months of completion.
- g) Signed and scanned copy of User List (List of Govt./Semi Govt./Reputed Pvt. Hospital/Organization) where work has been done as per the **Annexure I**.
- h) Performance Certificate should be uploaded (**Bidder**).
- i) Annual turnover & balance sheet of last three year duly certified by CA as mentioned in tender document should be uploaded (**Bidder**).
- j) Form A duly filled by the Bidder.
- k) "Declaration by the Bidder "as mentioned in tender document should be uploaded (**Bidder**).
- l) Technical Compliance report with Catalogue with full specifications etc. **should be uploaded.**
- m) Have you previously supplied these items to any government/ reputed private organization/institution? If yes, attach the relevant poof. Please provide a certificate on letter head that you have not quoted the price higher than previously supplied to any government Institute/Organization/reputed Private Organization or DGS&D rate in recent past.

PRICE BID

- (a) Price bid in the form of BOQ_XXXX.xls.

Annexure-I**Format of Experience certificate**

| Sl. No. | Contract No./Work order No | Name of the Purchaser | Description of work | Qty. of Works | Value of Contract |
|---------|---------------------------------|-----------------------|---------------------|---------------|-------------------|
| 1. | Digitization of Medical Records | | | | |

Place:.....

(Signature of Bidder with seal)

Date:.....

Name :

Seal :

Address :

Note:

- User List (List of Govt./Semi Govt./Reputed Pvt. Hospital/Organization) where quoted same items has been work and installed.
- Copies of work orders of the same work (without hidden price for rate justification).

Annexure- II

It should be uploaded on letter head.
EMD Declaration Form

Date:

To,
The Stores Officer (Central Store),
All India Institute of Medical Sciences Raipur (C.G)

Ref: TENDER No. _____

Dear Sir,

I/We accept that I/We may be disqualified/debarred from bidding for any contract with you for a period of one year from the date of notification, if I am /We are in a breach of any obligation under the bid conditions, because I/We

- a. have withdrawn/modified/amended from the tender, my/our Bid during the period of bid validity specified in the NIT; or
- b. having been notified of the acceptance of our Bid by the purchaser during the period of bid validity
 - i. fail or reuse to execute the contract, if required, or
 - ii. fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

The validity of this declaration will remain till the announcement of the name of the successful Bidder & if, I am/we are not the successful Bidder.

Yours faithfully,

Place:

(Signature of Bidder with seal)

Name of Bidder:

Seal:

Address:

Form-A**PARTICULARS FOR REFUND OF EMD TO SUCCESSFUL/UNSUCCESSFUL BIDDER
RTGS/National Electronic Fund Transfer (NEFT) Mandate Form**

| | | |
|----------------|---|--|
| 1 | Name of the Bidder | |
| 2 | Permanent Account No(PAN) | |
| 3 | Particulars of Bank Account | |
| | a) Name of the Bank | |
| | b) Name of the Branch | |
| | c) Branch Code | |
| | d) Address | |
| | e) City Name | |
| | f) Telephone No | |
| | g) NEFT/IFSC Code | |
| | h) RTGS Code | |
| | i) 9 Digit MICR Code appearing on the cheque book | |
| | j) Type of Account | |
| k) Account No. | | |
| 4 | Email id of the Bidder | |
| 5 | Complete Postal Address of the bidder | |

Declaration by the Bidder:

1. I am authorized signatory of the agency/firm and am competent to sign this declaration and execute this tender document.
2. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law
3. I/We have downloaded the tender from the internet site and I/We have not tampered /modified the tender documents in any manner. In case the same is found tampered/ modified, I/We understand that my/our offer shall be summarily rejected and I/We are liable to be banned from doing business with AIIMS Raipur and/or prosecuted as per laws.
4. I/We further undertake that our firm/company is fulfilling all the terms and conditions/eligibility criteria obvious/explicit or implied/implicit recorded anywhere in the tender document. If at any time including the currency of the Contract, any discrepancy is found relating to our eligibility or the process of award of the contract criteria, this may lead to termination of contract and/or any other action deemed fit by the Institute.
5. I/We further undertake that none of the Proprietor/Partners/Directors of the Agency/agency was or is Proprietor or Partner or Director of the Agency with whom the Government have banned /suspended/blacklisted business dealings. I/We further undertake to report to the Faculty-in-Charge Procurement Cell, AIIMS, Patna immediately after we are informed but in any case not later 15 days, if any Agency in which Proprietor/Partners/Directors are Proprietor or Partner or Director of such an Agency which is banned/suspended in future during the currency of the Contract with you.
6. No other charges would be payable by Client and there would be no increase in rates during the Contract period.

Place:.....

(Signature of Bidder with seal)

Date:.....

Name :

Seal :

Address :

MANUFACTURER's / PRINCIPAL's AUTHORIZATION FORM

To,

The Stores Officer,
All India Institute of Medical Sciences Raipur (C.G)

Dear Sir,

Tender No. : _____.

Equipment Name : _____.

1. We, _____ who are established and reputable manufacturers of _____, having factories at _____ and _____, hereby authorize Messrs. (Authorized Dealer/Distributor/Supplier) _____ (name and address of agents) to bid, negotiate and conclude the contract with you against this tender for the above goods manufactured by us.
2. No company or firm or individual other than Messrs. _____ are authorized to bid, negotiate and conclude the contract in regard to this business against this specific tender.
3. We also hereby undertake to provide full guarantee/warranty /Comprehensive Annual Maintenance Contract as agreed by the bidder in the event the bidder is changed as the dealers or the bidder fails to provide satisfactory after sales and service during such period of Comprehensive Warranty / Comprehensive Annual Maintenance Contract and to supply all the spares/ accessories / consumables etc. during the said period.
4. We hereby extend our full guarantee and warranty as per the conditions of tender for the goods bided for supply against this tender by the above firm.

The authorization is valid up to _____

Yours faithfully,

(Name)

For and on behalf of M/s. _____

(Name of manufacturers)/Principal

PARTICULARS FOR PERFORMANCE GUARANTEE DEPOSIT

(To be typed on Non-judicial stamp paper of the value of Indian Rupees of Two Hundred)
(TO BE ESTABLISHED THROUGH ANY OF THE SCHEDULED BANK (WHETHER SITUATED AT RAIPUR OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT RAIPUR. BONDS ISSUED BY CO- OPERATIVE BANKS ARE NOT ACCEPTED)

To,
The Director
All India Institute of Medical Sciences (AIIMS),
Tatibandh, GE Road, Raipur-492 099 (CG)

LETTER OF GUARANTEE

WHERE AS All India Institute of Medical Sciences (AIIMS) Raipur (Buyer) have invited Tenders vide Tender No.....Dt.....for purchase of.....AND WHERE AS the said tender document requires the supplier/firm(seller)whose tender is accepted for the supply of instrument/machinery, etc. in response there to shall establish an irrevocable Performance Guarantee Deposit in favour of “AIIMS Raipur” in the form of Bank Guarantee for Rs.....[3% (three percent) of the purchase value] which will be valid for entire warranty period from the date of installation & commissioning, the said Performance Guarantee Deposit is to be submitted within 30 (Thirty) days from the date of Acceptance of the Purchase Order.

NOW THIS BANKHERE BY GUARANTEES that in the event of the said supplier/firm (seller) failing to abide by any of the conditions referred to intender document/purchase order/performance of the instrument/machinery, etc. This Bank shall pay to All India Institute of Medical Sciences (AIIMS) Raipur on demand and without protest or demur(Rupees.....).

This Bank further agrees that the decision of All India Institute of Medical Sciences (AIIMS) Raipur(Buyer) as to whether the said supplier/firm (Seller) has committed a breach of any of the conditions referred in tender document/ purchase order shall be final and binding.

We,.....(name of the Bank& branch) here by further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the supplier/firm(Seller)and/or All India Institute of Medical Sciences (AIIMS) Raipur(Buyer).

Not with standing anything contained herein:

- a. Our liability under this Bank Guarantee shall not exceed`..... (Indian Rupees.....only).
- b. This Bank Guarantee shall be valid upto..... (date) and claim period should be six month beyond from the date of validity.
- c. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if AIIMS Raipur serve upon us a written claim or demand on or before..... (Date)

This Bank further agrees that the claims if any, against this Bank Guarantee shall be enforceable at our branch office atsituated at..... (Address of local branch).

Yours truly,

Signature and seal of the Guarantor
Name of the Bank:.....
Complete Postal Address:

ANNEXURE-III

COMPREHENSIVE DIGITIZATION (SCANNING, DIGITAL STORING, INDEXING AND RETRIEVAL ETC.) OF PAPER MEDICAL RECORD AND RELATED DOCUMENTS

At

All India Institute of Medical Science, Raipur

TENTATIVE SCOPE OF SCANNING WORK

1. Comprehensive digitization of paper medical record and related documents of Medical Record Department, AIIMS, Raipur including disassembling of medical record files, scanning of papers, X-ray films, CT Scans and material, storing of digital scans, digital archiving with meta-data, back up of data, reassembling of paper files and other related tasks. The papers and radiographic films to be scanned will be of different shapes and sizes (like A3, A4, half of A4, B5, legal size, ECG paper, etc and others) and printed/typed or handwritten on both sides as well.
2. Record includes files paper of any type that required to be digitized by institute. The vendor shall come up with technical solution for scanning/ digitization of old/brittle record.
3. The process may include:
 - a) Receiving files by the vendor from Medical Record Department (MRD) staff of the All India Institute of Medical Sciences, Raipur, Chhattisgarh.
 - b) Preparing the files for scanning/digitization purpose, i.e. removal of tags, pins, etc.
 - c) Scanning and digital Storing of Data in Scanned form with one additional back up on hard disk drive.
 - d) Blank pages should not be scanned or should be deleted from the scanned document as the case may be.
 - e) Scanning should be in Black and White colour with minimum 300 dpi.
 - f) X-ray, CT scan, MRI, etc. attached in the medical record should also be scanned and attached at the end of the PDF file.
 - g) Indexing the stored scanned data. Following are the proposed Indexing Parameters:
 - i) Central Registration Number (UHID and IP/CR Number)
 - ii) Full Name of Patient
 - iii) Father's name
 - iv) Husband's Name (where applicable)
 - v) City / Village
 - vi) District
 - vii) State
 - viii) Age
 - ix) Gender
 - x) Admission Number
 - xi) Date of Discharge/Death
 - xii) ICD Code
 - xiii) Surgical Procedure Coding

- xiv) Aadhaar Number
 xv) BPL/APL
 xvi) Income wise
 xvii) Religion
 xviii) Consultant Name Mobile Number Indexing the stored scanned data. Following are the proposed Indexing Parameters:

- I. Central Registration Number (UHID and IP/CR Number)
 II. Full Name of Patient
 III. Father's name
 IV. Husband's Name (where applicable)
 V. City / Village
 VI. District
 VII. State
 VIII. Age
 IX. Gender
 X. Admission Number/IP NO
 XI. Date of Discharge/Death/ABSCOND/AMA/LAMA/DAMA
 XII. ICD Code
 XIII. Surgical Procedure Coding/International Classification of procedures in medicine coding
 XIV. Aadhaar Number
 XV. BPL/APL/Ayushman
 XVI. Income wise
 XVII. Religion
 XVIII. Consultant Name/UnitWise /Department Wise
 XIX. Mobile Number.

4. Special terms and conditions related to contract:-

1. Presentation containing the Methodology for scanning & digitization of medical records with X ray , CT scan, MRI etc. If any may be required to be shown as and when called for.
2. DMS demo in line with the DMS already given to any other hospital.
3. CMMi level 3 certification is mandatory for providing DMS software.
4. An ISO 9001:2015 & ISO 27001:2013 for data security purpose is mandatory.
5. Any other proof for showing current working in the hospital for similar work like videos, photos etc.
6. References details with complete contact details in similar work in hospital.CMMI-DEV V1.3 certification mandatory for providing quality software

| Sr. No | Category |
|--------|---|
| 1 | Admission Record/ IP registration form |
| 2 | Discharge / Death Summary or Face Sheet |
| 3 | History and Physical Examination record |
| 4 | Consultation Form |
| 5 | Consent Form |
| 6 | Operation Notes |
| 7 | Doctors order sheet |
| 8 | Progress Notes |
| 9 | Nurses Record |

| | |
|----|---|
| 10 | Drug Chart/ Nurse Drug Record |
| 11 | Investigations chart/ Report |
| 12 | Intake output chart/ Induction & Acceleration Sheet |
| 13 | Diabetic Chart |
| 14 | Critical Care daily chart |
| 15 | Graph sheets (TPR/ Vital signs chart) |
| 16 | Administrative forms/ correspondence papers |
| 17 | Referral letter from other hospital/ other miscellaneous form |
| 18 | Blood Transfusion Record (cards) |
| 19 | Physio sheet |
| 20 | Diet Sheet |
| 21 | Informed Consent for HIV |
| 22 | Implant form |
| 23 | Informed consent for Radio investigation |

Data Fields

| Sr No | Name of Parameter |
|--------------|---------------------------|
| 1 | UHID / CR No |
| 2 | IP No / Hospital No |
| 3 | MLC |
| 4 | Patient Name |
| 5 | Father Name / Spouse Name |
| 6 | Date of Birth |
| 7 | Age / Sex |
| 8 | Religion |
| 9 | Income |
| 10 | Marital Status |
| 11 | Category |
| 12 | Aadhar No |
| 13 | Department / Unit Name |
| 14 | Doctor / Consultant Name |
| 15 | Address |
| 16 | Village / Town |
| 17 | District |
| 18 | State |
| 19 | Pin Code |
| 20 | Mobile No / Contact No |
| 21 | Admission Date / Time |
| 22 | Discharge Date / Time |
| 23 | Hospital Stay |
| 24 | Final Diagnosis |

| | |
|----|---|
| 25 | ICD - 10 Code |
| 26 | Operation / Procedure |
| 27 | Surgical Procedure Code |
| 28 | Discharge Status : Death /Relieved / Cured / Improved / LAMA / DAMA / Abscond / Referred to |
| 29 | Cause Of Death : |

- h) There should be a provision to add any of the field at later stage.
- i) Handing over the paper files back to the authorized staff of MRD i.e. duly stapled (specification of stapler and pins given at ANNEXURE II) in their original condition on daily basis.
- j) Transferring the stored scanned data on server and handing over the scanned data to the authorized staff of MRD on daily basis.
- k) Providing licensed updated Application Software and specified hardware (i.e. Server and Hard disc for backup) to the Institute at the end of contract period at no extra cost.
- l) Transferring the stored scanned data on hard disk.
- m) Software-full support and update as and when released in future.
- n) AIIMS, Raipur in its discretion, reserves the right to reject or accept any or all the EOI partly or completely at any time without assigning any reason.
- o) Scanning of record should be started from old record and simultaneously from current year. Total numbers of pages are approximately 72, 00,000 pages Lakhs \pm 20%.
- p) Digitization of the medical record will be executed simultaneously in multiple buildings (upto 7 like AYUSH, Trauma, A-A1 Block, B-B1 Block, C-C1 Block, D-D1 Block Medical College & other).
- q) On the issue of privacy of the record, role based access, privacy, security; confidentiality, authentication etc. should be followed as per the policy of AIIMS, Raipur.

5. **Bookmarking:**

- a) Tagging of pages with visit encounter like Discharge, Nurse Chart, Admission etc.
- b) This will be discussed with MRD and final Tag list will be prepared

| | |
|---------------------------------------|-------------------------------|
| | In house Transfer Note 61-70 |
| Admission Sheet 1-2 | Dietician Record 71-73 |
| Discharge or Death Summary 3-4 | Nurses Record 74-83 |
| LAMA or DOR Form 5-6 | Medication Sheet 84-87 |
| History & Physical 7-8 | Investigation Chart 88-90 |
| Emergency Triage sheet 9-12 | ICU Flow Sheet 91-93 |
| Physician Order & Progress Note 13-20 | Blood Transfusion Notes 94-95 |
| Referral Sheet 21-23 | Consent Forms 96-98 |
| Pre op Order or Post op Order 24-33 | Billing Activity Sheet 99-100 |

| | |
|-----------------------------------|-----------------------------------|
| Anesthesia Notes 34-39 | Final Bill & Detail Bill 101-110 |
| Operative or Procedure note 40-45 | Reports 112-113 |
| Nursing Operative Record 46-48 | Others 114-115 |
| Physiotherapy Notes 49-50 | Death form / death report 116-117 |
| Dialysis Record 51-60 | Etc. |

7. Software source code
8. Data transfer old software to new software and interfacing/merging
9. The service provider has to develop their own application as per the need of the end user but old database should be used in backend.
10. If not so then they have to design their database by following the metadata details of old database and then they have to import all data to their new database.

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online bidder Enrollment" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the

bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the
- 3) Number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 4) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 5) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) The documents being submitted by the bidders would be encrypted using PKI encryption all techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key.
- 8) Further this key is subjected to asymmetric encryption using buyers/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 10) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 11) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk number 0120-4200462, 0120-4001002.